

How a Holiday Inn Express Slashed Payroll Time, Cut HR Costs, and Finally Left ADP Behind

The Client

Asiya Hospitality, LLC is a hotel ownership and management group whose portfolio includes properties operating under both Best Western and Holiday Inn brands. One of its locations, the Holiday Inn Express in Easton, Maryland has 20 employees and no dedicated HR staff. The hotel's leadership team previously managed all workforce administration internally. They joined INFINITI HR in the fall of 2025 and launched their first payroll in January of 2026.

The Challenge

After 25 years with ADP, the company was overpaying for a payroll service that was impersonal and inflexible:

- High costs with no flexibility despite a 25-year relationship
- No dedicated contact. Getting a live person at ADP was a consistent frustration and never possible
- No error correction. Once payroll was submitted, it was locked
- No paper pay stub option for employees without computer access

The Solution

This Holiday Inn Express partnered with INFINITI HR's full PEO model. What they got wasn't just a payroll processor – it was a full HR infrastructure built around their real workflow.

The transition from a 25-year ADP relationship was, by the company's own account, seamless.

- A dedicated account rep who answers the phone and calls them by name
- Weekly calls to set up employees, confirm pay rates, and walk through I-9s
- Alphabetically ordered payroll entry that matched their existing records seamlessly
- A 12-hour window to catch and correct payroll errors after submission
- Printed pay stubs for employees without computer access
- Employee handbook and HR documentation support

Impact

< 5 min

Weekly Payroll

~ 50%

Cost Reduction



Reduced Administrative Burden

In Their Own Words

We have a partner in INFINITI HR who helps us with payroll, HR, and more for our Holiday Inn and Best Western hotels. I can do payroll in less than five minutes. If I make a mistake, I have a 12-hour window to fix it. I never had that with ADP. And I only have 20 employees – for a large company, the bigger you are, the more time you will save by using INFINITI HR.

David Joy, General Manager
Asiya Hospitality / Holiday Inn Express



www.infinitihhr.com



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Why INFINITI HR

- Dedicated HR support with a real person who knows your account
- Compliance expertise including I-9 reviews, handbooks, and documentation
- Centralized payroll with post-submission error correction
- Significant cost savings vs. national payroll processors like ADP
- Scalable infrastructure that grows with your business

Who This Solution is Best For

This type of model works particularly well for:

- Growth-stage companies seeking a strategic HR partner
- Manufacturing & distribution companies
- Multi-state employers managing complex compliance
- Nonprofit organizations
- Professional services firms
- Restaurants & hospitality operators
- Scaling technology companies

Some of Our Partners & Clients



www.infinitihhr.com

