

“Our co-employment transition has been smooth, and there hasn’t been a moment of inconvenience. Each property feels more confident knowing we have experts working on our behalf in HR, payroll, and benefits.”

- Angie Hines

- Director of Corporate Development and Operations, Rebel Hospitality

CHALLENGE

INFINITI HR was contacted by Best Western® Hotels & Resorts in September of 2018. As a privately held hotel brand with a global network of approximately 4,500 hotels in nearly 100 countries and territories worldwide, Best Western® was looking for an integrated solution to its HR challenges.

Their biggest challenge? Each Best Western® branded hotel location is too small to warrant an HR team at every property, but Best Western as a whole is too large to have one person at corporate attempting to handle everything. They wanted the look and feel of having a large department and needed a true HR partner working as part of their team. Importantly, they were looking to allocate the liability of labor to the PEO for a service.

SOLUTION

- Full suite of HR services via the PEO model.
- INFINITI HR has been named the endorsed supplier for Best Western®.

WHY INFINITI HR

- To cut costs.
- Effective way to pay their employees and streamline the benefits and HR functions.
- Insured control.
- Empowerment of culture and enforced brand quality.

IMPACT

20%

INFINITI HR cut the total aggregate cost of labor > 20% on average.



Working with INFINITI HR allowed member-owners to expand faster and hire more talent for revenue-generating work. Since wages tend to move one way – upwards, the PEO impact included preventing the need to increase resources in the back of the house. Specifically, the impact prevented hoteliers from having to increase overhead in service centers.



Increase in employee retention.